ORIGINAL

NEW APPLICATION





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October 26, 2016

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-01954B-16-0388

RE: Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural T-01954B -- Lifeline Reform

Dear Corporation Commissioners and Staff:

Enclosed please find an original and thirteen copies of the tariff filing for Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural (Frontier) for review and approval.

The purpose of this filing is to revise the Lifeline tariff by streamlining program rules and eliminating outdated program obligations as required in the FCC's April 27, 2016 Report and Order, Further Report and Order, and Order on Reconsideration of Proposed Rulemaking in WC Docket No. 11-42, (FCC 16-38).

It is respectfully requested that this tariff become effective on December 1, 2016.

Please return approved stamped tariff sheets to:

Frontier Communications Linda Saldaña 9260 E. Stockton Blvd. Elk Grove, CA 95624

R Kink Lu

Please direct any questions or notifications of action taken on this filing to Kirk Lee at (425) 261-5855 or Kirk.Lee@ftr.com.

Sincerely,

R. Kirk Lee

Manager, Government & External Affairs

RKL: Ims Enclosures Arizona Comporation Commission DOCKETED

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TARIFF PART: Section 13

2nd Revised Sheet No. i CANCELLING: 1st Revised Sheet No. i

TELEPHONE SERVICES TARIFF

SUBJECT INDEX - LIFELINE TELEPHONE SERVICE

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DATE ISSUED: October 26, 2016 EFFECTIVE DATE: December 1, 2016 FILED BY: Steve Crosby TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-16-

TARIFF PART:

Section 13

CANCELLING:

3rd Revised Sheet No. 1 2nd Revised Sheet No. 1

TELEPHONE SERVICES TARIFF

LIFELINE TELEPHONE SERVICE

13.1 APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service (ULTS).

13.2 TERRITORY

Within the exchange areas of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

13.3 GENERAL

- 13.3.1. The utility shall provide Lifeline Telephone Service to any applicant that meets the qualifications in 47 CFR 54.409.
- 13.3.2. Subscriber certification will comply with 47 CFR 54.410(a)-(e) and (g).

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FILED BY:	Steve Crosby	DOCKET NO.: T-01954B-16-
TITLE:	Senior Vice President	

TARIFF PART:

Section 13

5th Revised Sheet No. 2 CANCELLING: 4th Revised Sheet No. 2

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SERVICES TARIFF

LIFELINE TELEPHONE SERVICE (Continued)

13.3 **GENERAL** (Continued)

- 13.3.3. Universal Lifeline Telephone Service is available to eligible residence (T) customers subscribing to flat rate individual line service.
- 13.3.4. Universal Lifeline Telephone Service includes the following:
 - a) Flat Rate Service with unlimited local calls per month.
 - b) A federal Lifeline credit equal to the current Federal Subscriber Line Charge applied to Local Service Charges.
 - c) Optional Toll Restriction at no charge as shown in Section 6.12.4, Customer Central Office Services.

13.4 RATES

13.4.2.

13.4.1. Lifeline customers are charged the Residence One-Party network access line rate, plus the applicable Federal Subscriber Line Charge. The federal Lifeline credits per month are then applied to the customer's Local Service charges (see Special Condition 13.5.14).

Monthly Rate Federal Lifeline Credits for a One-Party Line: a. Federal Lifeline Support Credit \$9.25 (includes Federal End User Common Line Credit of

\$6.50 and remainder \$2.75 credit covers basic service)

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TARIFF PART:

Section 13

CANCELLING:

4th Revised Sheet No. 5 3rd Revised Sheet No. 5

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TELEPHONE SERVICES TARIFF

LIFELINE TELEPHONE SERVICE (Continued)

13.5 SPECIAL CONDITIONS (Continued)

- 13.5.12. Universal Lifeline Telephone Service credits shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service.
- 13.5.13. The income limitation claimed by a Lifeline customer in their application for service is subject to verification at any time by the serving telephone utilities and/or by the Commission and its staff.
- 13.5.14. Applicants that qualify under the 135% ¹ Federal Poverty Guideline criteria must sign a document under penalty of perjury certifying their household income is at or below 135% ¹ of the Federal Poverty Guidelines and provide supporting documentation at the time of enrollment. The supporting documentation can include one of the following:
 - a. Prior year's state, federal or tribal tax return:
 - b. Current income statements from an employer or paycheck stub;
 - c. Social Security statement of benefits;
 - d. Veterans Administration state of benefits;
 - e. Retirement / pension statement of benefits;
 - f. Unemployment/Workers Compensation statement of benefits:
 - g. Federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance:
 - h. Divorce Decree or Child Support Document

If the applicant chooses to submit anything other than the prior year's income tax return, applicant must present three consecutive months worth of the alternative supporting documentation that is within the most recent twelve consecutive months.

¹ To be implemented effective 12/01/16.				
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TELEPHONE SERVICES TARIFF FRONTIER CITIZENS UTILITIES RURAL MOHAVE COUNTY, ARIZONA

TARIFF PART: Section 13

3rd Revised Sheet No. 5.2 CANCELLING: 2nd RevisedSheet No. 5.2

TELEPHONE SERVICES TARIFF

LIFELINE TELEPHONE SERVICE (Continued)

13.6 RESERVED FOR FUTURE USE

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